

Campus Chronicle

Spring 2010

“Blessing of the hands that care”

Stories and photos on pages 8 and 9.

Respect Compassion Justice Integrity Quality Innovation Stewardship Growth

What Makes Long Term Care Catholic

Nine dimensions informing the effort to live fullness of life...

Several years ago, a theologian at Boston College — Thomas H. Groome — offered an insightful framework in which to imagine What Makes Us Catholic. His structure includes nine dimensions to the faith life of Catholics. Since we are a long term healthcare provider rooted in the Catholic Tradition and the heritage of the Sisters of Bon Secours, his wisdom offers an opportunity for reflection on who and how we are to be...as we work to be Good Help™ to those in need. In future issues of the

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**Annual
Report
to the
Community
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Bon Secours Place Open House

ALF Christmas Party

Bon Secours Place, the 102 bed assisted living facility on the campus of Bon Secours St. Petersburg, hosted its annual Christmas celebration on December 10, 2009 for residents, their families and members of the

community considering this level of care for themselves or a loved one. A Dickensian era caroling group entertained those in attendance and everyone enjoyed the delicious delectables.

Elves for Elders

Bon Secours St. Petersburg staff responded generously to an invitation to participate in the local Area Agency on Aging's "Elves for Elders" program during the holiday season. Staff donated items requested by participants in the program ranging from pajamas to non-perishable food. It was one more example of how the people who make up Bon Secours continue to be Good Help™ to our elders in need!

CampusChronicle

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Director of Mission Joins Bon Secours

Matt Lohmeier joined Bon Secours St. Petersburg as Director of Mission in the Fall of 2009. Prior to his arrival at Bon Secours



he served as the mission leader for the homecare/hospice division of a Catholic healthcare system in Illinois. He holds a Master of Divinity degree from Loyola University Chicago where his academic focus was applied Catholic social teaching. At the conclusion of the M. Div. he completed a residency in Clinical Pastoral Education with RUSH University Medical

Center in Chicago. Upon completion of his residency, Matt worked as a hospital chaplain and as a theology instructor at a small Catholic university. He brings these diverse educational and vocational experiences — along with his passion for the faith that does justice — to the role of Mission leader at Bon Secours.

A quote from an anonymous Maori tribeswoman inspires his approach to leadership: "If you have come here to help me, you are wasting your time. But if you have come because your liberation is bound up with mine, then we can work together." As such, he sees himself functioning as a conduit between communities of faith and the healing ministry of Jesus that lives on in the 'good help' provided by the caregivers who make up Bon Secours St. Petersburg. Working together with compassion for all we can facilitate healing and effect liberation in our community and our world.

Matt's family is excited about joining the larger Bon Secours'

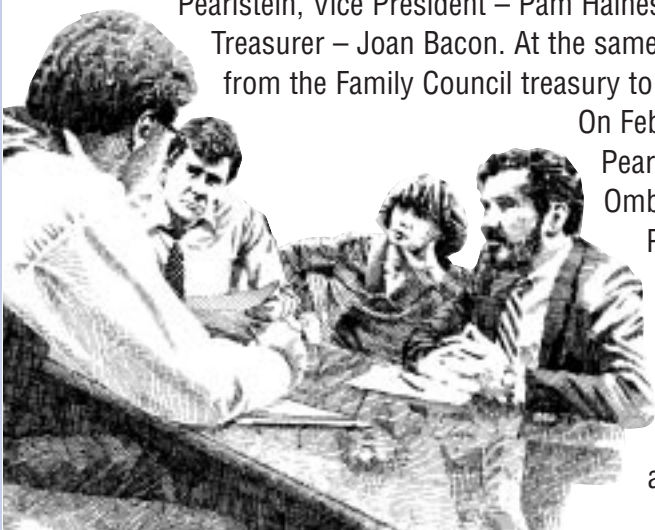
Campus...

family and the warm Florida weather. He and his wife — a fellow Divinity school alum — are the proud parents of a 3 year old daughter who is counting the days until her new sister is born.

Bon Secours Maria Manor Family Council Highlights

This past quarter has been a busy one for Family Council members. On December 9, BSMM hosted a Christmas party for the Family Council. Our thanks go to Administrator, Vicki Ackerman and to Ellen Ciocca, Director of Dietary, for laying out such a beautiful spread and graciously serving the family members. In January, the Family Council joined with BSMM in the “blessing of the hands that care.” At the January Family Council meeting, election of the 2010 Family Council officers took place: President – Roberta Pearlstein, Vice President – Pam Haines, Secretary – Floss Marino, Treasurer – Joan Bacon. At the same meeting, a donation was made from the Family Council treasury to Sister Josephine’s Cupboard.

On February 18, President, Roberta Pearlstein addressed the Ombudsmen of Mid and Southern Pinellas County and the State Ombudsman, Brian Lee, regarding the successes of the BSMM Family Council. Our Council has become a model, not just for the local area, but also for the state!



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Mass of Anointing


The Bi-annual Mass of Anointing was celebrated on December 16, 2009 by Rev. John Tapp, Pastor of Holy Family Parish. His excellency, Bishop Robert Lynch, was unavailable to celebrate the Mass due to health issues and was remembered in prayer by those participating in the Mass. Residents of Bon Secours Maria Manor were enthusiastic about receiving this sacrament of healing as a community of faith and attendance was very good as usual. Many thanks to the Priests who concelebrated the Mass and administered the sacrament to our residents who were unable to attend.



Bon Secours Maria Manor Open House

On November 12, 2009 Bon Secours Maria Manor invited members of the community to tour the facility and to see the newly renovated rooms dedicated to our short term rehab program. Wine and cheese were served in recognition of the Sisters of Bon Secours and their French heritage. All in attendance expressed appreciation for the opportunity to visit what many described as one of the most beautiful skilled nursing facilities in the St. Petersburg area.

Excellence



*As we look to the future with a focus upon our mission of **Being Good Help™ to Those In Need®** we take pride in the recognition for clinical excellence that we have earned as a system. To all who have entrusted your loved ones to our care, we would like to express our gratitude and our commitment to continuous quality improvement.*

Bon Secours Maria Manor

In December of 2009 Bon Secours Maria Manor Nursing Care Center received a very favorable survey from the Florida Agency for Health Care Administration (AHCA). The survey is one of several elements within our continuous quality improvement program through which Maria Manor is committed to providing an exceptional experience to every person that comes to us. The staff is dedicated to continuously discover new and innovative ways to meet the needs of those entrusted to our care just as the Sisters of Bon Secours have done since 1824.



Bon Secours Receives Excellent Reviews from The Joint Commission and AHCA.

Bon Secours Home Care

Also in December, Bon Secours Home Care earned The Joint Commission Gold Seal of Approval as an accredited home health provider. This achievement demonstrates that the dedicated staff led by Tonna Aspinall is committed to providing the highest quality care to the homebound in our community. Patient safety and dignity are particularly important to our mission as a Catholic healthcare provider and the surveyors saw this demonstrated in the care they observed.

Giving Good Help™

Awards Ceremony Honors Bon Secours' Dedicated Employees



Patti McLeod receives Dedicated Service Award

Patti McLeod, a caregiver with Bon Secours Place, was chosen as the winner of the 2009 Dedicated Service Award for Bon Secours St. Petersburg. Patti was nominated for demonstrating extraordinary compassion and respect for her residents in need of assistance. She was also recognized for the Good Help™ she is to those in need when she leaves the confines of the Bon Secours St. Petersburg campus. She received the award at a system wide celebration in Baltimore with others who exemplify the values of Bon Secours in great and small ways everyday. Thank you Patti for all that you do to be Good Help™ to Those in Need.®

Celebrating the dedicated service of our employees who have committed over 485 years of Good Help™ to our residents in need...

30 Years

Celia Hazelwood, *BSMM*
Edna Reedy, *BSMM*

25 Years

Gladys Davis, *BSMM*

20 Years

Adell Sanford, *BSMM*
Teresa Ballard, *BSMM*
Timothy Westfall, *BSMM*

15 Years

Sharon Kazmer, *BSMM*
Clare Ahern, *BSMM*
Rubertha Clarke, *BSMM*
Sharon DeCarolis, *BSP*
Nancy Hill, *BSMM*
Sandra Lawrence, *BSMM*
Diane Otto, *BSMM*

10 Years

Ellen Ciocca, *BSMM*
Janice Edwards, *BSMM*
Pedro Figueroa, *BSMM*
Dorothy Henry, *BSMM*
Sandra Laurence, *BSMM*
Kateryna Matiychuk, *BSP*
Adam McLendon, *BSMM*
Patti D McLeod, *BSP*
Schree Sanders-Beeler, *BSMM*
Sharon Denise Agube, *BSMM*
Earl Dunkley, *BSMM*
Cynthia Schanzenbach, *BSMM*

5 Years

Otensia Berry, *BSMM*
Porsha T. Brown, *BSP*
Luminita Burchici, *BSP*
Laquana Hannah, *BSMM*
Natasha F. Hawthorne, *BSP*
Tracy D. Lester, *BSP*
Sandra Mathews, *BSP*
Natashia Maxwell, *BSP*
Natoya Morris, *BSMM*
Joyce Reh, *BSMM*
Randy N. Roldan, *BSP*
Tracy J. Thieben, *BSP*
Mary C. Wachsmuth, *BSP*
Virginia Williams, *BSMM*
Donna Bruce, *BSMM*
Ana Gongora, *BSMM*
Nicole Hayes, *BSMM*
Johnnie Miller, *BSMM*
Margarita Sanfiel, *BSMM*
Stephanie Flowers, *BSMM*
Sharon Kazmer, *BSMM*
Bonnie Merchant, *BSMM*
Stephen Steele, *BSMM*

A Benefit to the Community

Annual Report to the Community — Fiscal Year 2009

As a member of the Catholic health ministry, Bon Secours Maria Manor Nursing Care Center, Inc., also known as Bon Secours St. Petersburg (BSSP) is called to live the teachings and promises of Jesus. The community benefit services provided by BSSP include programs and partnerships working to improve access to health care and the quality of life and holistic health of the communities served. BSSP offers a continuum of health care and human services. These services include: a skilled nursing and rehabilitation center (Bon Secours Maria Manor); an assisted living facility (Bon Secours Place); and home health services in both Pinellas and Pasco Counties.

Our Mission & Vision:

“The Mission of Bon Secours Health System, Inc. (BSHSI, parent to BSSP) and BSSP is to bring compassion to health care and to be Good Help™ to those in need, especially those who are poor and dying. As a System of caregivers, we commit ourselves to help bring people and communities to health and wholeness as part of the healing ministry of Jesus Christ and the Catholic Church.”

The long range Vision of BSHSI is “Inspired by the healing ministry of Jesus Christ and the charism of Bon Secours, as a prophetic Catholic Health ministry we will partner with our communities to create a more humane world, build health and social justice for all, and provide exceptional value for those we serve.”

As part of BSHSI, BSSP’s commitment to social and economic justice is integrated into the fabric of the organization through its Strategic Quality Plan and its common vision of a healthy community. Our vision of a healthy community is embodied in the following statements. “A healthy community is a good place to live for all residents. The rich diversity of cultures and capacities of the community are celebrated and mobilized, with a particular concern for the poor, marginalized and dying, to create physical and social environments that promote families, nurture youth and support senior citizens. Individuals have the opportunity to fully participate in defining holistic well being and assuming responsibility for the development of their innate potential.”

BSSP’ mission and vision are implemented through the daily work of hundreds of employees, physicians and volunteers. The organizational structure and continual development program ensure people have the responsibility, authority, knowledge and skills needed to fulfill the commitment to our community. As of August 31, 2009, BSSP provided employment to more than 400 individuals. Salaries, wages and benefits totaled approximately \$16,154 thousand, representing 57 percent of Bon Secours St. Petersburg’s total operating expenses.

Community Benefit Programs Donations to Community Organizations

Bon Secours Maria Manor Nursing Care Center holds family night dinners for residents and their families to raise funds for local non-profit organizations. Some of the beneficiaries during fiscal year 2009 were the St. Vincent de Paul Society/South Pinellas County, Catholic Relief Services, Casa, the Cystic Fibrosis Foundation, Boley Centers for Mental Health, and Daystar Life Center. Other donations were made to Pinellas Hope, F.A.S.T. (Faith and Action for Strength Together) and the University of South Florida Geriatric Medical Foundation. In February 2009, members of the BSSP leadership team served a hot meal to residents of Pinellas Hope, a tent city that houses homeless in Pinellas County. At all BSSP locations, material goods were collected several times and donated to Pinellas Hope, St. Vincent de Paul Society and Daystar Life Center that helps the homeless in St. Petersburg.

During fiscal year 2009, five employee blood drives were held to collect units of blood for Florida Blood Services. About 59 units of blood were collected, with the potential to save 175 lives.

At Christmas time, BSSP held its annual Mission Holiday Food & Gift Drive that collected employee donations of non-perishable food items and gifts for two local food pantries that serve the homeless and low-income families. Donations were more than \$2,000 in total value.

Community...

Health Screenings

The nursing staff of Bon Secours St. Petersburg Home Care Services provided free blood pressure checks to the residents of Gateway Mobile Home Park on Gandy Boulevard in St. Petersburg seven times during fiscal year 2009. Each month about 25 screenings were conducted.

Health Professionals Education and Training

Bon Secours Maria Manor Nursing Care Center allowed three local schools the opportunity for their nursing students to have clinical supervision experience inside the facility throughout the year.

Support Groups

Support groups that are open to the public were held at both Bon Secours Place and Bon Secours Maria Manor Nursing Care Center. At Bon Secours Place, a caregiver's support group is held twice a month in the evening for those with loved ones with dementia. At Bon Secours Maria Manor Nursing Care Center, support groups were held weekly for Overeaters Anonymous and impaired nurses.

Legislation and Public Policy Advocacy

BSSP is committed to ensuring access to health care services for all. As a health care provider, BSSP addresses the needs of the uninsured by providing information on Florida KidCare, affordable health insurance for children, in every new employee's orientation folder. BSSP also participated in legislative advocacy for issues that were of concern to the Catholic bishops of Florida at Catholic Days at the Capitol, sponsored by the Florida Catholic Conference. Similarly, a BSSP leader attended the advocacy days for the Florida Association of Homes and Services for the Aging in Tallahassee. Additionally, BSSP as a corporate citizen is involved in federal and state advocacy to maintain funding, expand benefits and simplify enrollment for health care insurance. BSSP's senior leaders made over 50 contacts with local, state and federal government officials to advocate for legislation and public policy that promotes human flourishing. BSSP's achievements, whether as a health care provider, employer, advocate or corporate citizen, are the

result of a constant effort to live the teachings and promises of our Catholic social tradition. BSSP is committed to being Good Help™ to those in need.

Community Building Activities

In 2008, BSSP conducted an analysis to identify the most vulnerable neighborhoods within the broader community. The analysis was based on socio/economic factors including household income, education, social and linguistic isolation, access to health care, housing and environment. The criteria to select the initial community of focus included the vulnerability assessment and the number of BSSP employees living in the community. Downtown St. Petersburg is a neighborhood in transition. Affordable housing is decreasing with development of St. Petersburg's waterfront area. The community is comprised of subsidized senior apartment towers and housing for families and the disabled. Major assets include St. Anthony's Hospital, the main police station; a county courthouse; part of the downtown business district; and many social service agencies and private non-profit entities. The availability of service providers near several lake front parks attracts many homeless people to the neighborhood.

The Healthy Community Coordinator, a full-time employee, is working to unite the community and aid in health and social issues. Specifically, the Coordinator is assessing the needs and assets of the community by conducting interviews with the residents and service organization. With this data, the community members will be able to choose the priority improvement initiatives that they and supporting organizations want to begin to address.

Quantifiable Community Benefit

For the fiscal year ending August 31, 2009, BSSP provided over \$3.7 million in community benefit services at a cost well in excess of the value of its potential tax obligation.

Quantified Community Benefit Services [thousands]

Government Sponsored Health Care	
- net expense	\$3,501
Community Benefit Programs - net expense	\$ 213
■ Community Health Services and Community Benefit Operations	\$20
■ Health Professions Education	\$ 2
■ Financial and In-Kind Contributions	\$92
■ Community-building Activities	\$99
Total Quantifiable Community Benefit	\$3,714

We give Blessings

Sydney Rabin — Good Help™ in Training

Sydney is a third generation Floridian, born in Fort Myers in the same hospital as her mother. She earned her degree from Florida Southern College, a Methodist college noteworthy for, among other things, its Frank Lloyd Wright architecture.

Sydney has been working in long term care centers since 1990 as the Director of Social Services, Director of Admissions, and also in the Clinical Liaison position. At one point, she held all three positions simultaneously which prompted her desire to take on the responsibilities of an administrator. Sydney feels fortunate to have been given this opportunity for professional growth as an Administrator in Training with Bon Secours Maria Manor — the formal training program for those seeking licensure. She also feels fortunate to be completing this training in a Catholic long term care facility where a commitment to mission and core values undergird the delivery of care to our vulnerable residents.

Sydney considers it a blessing and a privilege to work at Bon Secours Maria Manor because it is an organization that honors spirituality as essential to the holistic care. She considers it one of the distinguishing characteristics that makes Bon Secours stand out among other local long term care facilities and it is one of the reasons why she looks forward to coming to work every day.



Recognition Day

“blessing of the hands that care”

During the week of January 24, 2010, Bon Secours St. Petersburg celebrated Recognition Day with a series of prayer services. A ritual to bless the hands of our dedicated caregivers was created and administered by residents, family members and pastoral care staff as an expression of gratitude for the loving care that continues to animate the legacy of the original twelve Sisters of Bon Secours who are memorialized each year at this time. Staff were



deeply touched as residents and family members offered a blessing in recognition of the Good Help™ their hands provide each day.



of Good Help™

Sr. Josephine's Pantry

'...For I was hungry and you gave me food, I was thirsty and you gave me drink, a stranger and you welcomed me, naked and you clothed me, ill and you cared for me, in prison and you visited me.'

(Matthew 25:35-36)



On February 16, 2010 — the Bon Secours St. Petersburg community pantry was dedicated in the name of Sr. Josephine Potel — the first leader of the Sisters of Bon Secours in Paris. The pantry was established in response to concerns expressed by employees that there are members of the local Bon Secours community who are struggling to make ends meet. After further investigation it was clear that our mission to be Good Help™ needed to focus inward to our own staff during these hard economic times. Donations to the pantry will be accepted on an ongoing basis and those in need have been invited to request access via the pastoral care team. Every effort will be made to ensure privacy in order to maintain the dignity of those in need. We live in a world rich with God's abundance, and yet, we exist in a society distorted by disparity. Our mis-



sion and our commitment to compassion, healing and liberation demand this intervention and this ministry will continue for as long as the need persists. Thank you to all...for all!

Modular building

On Monday January 11, 2010 the new Modular Building was blessed in preparation for its new inhabitants. Members of the various teams who will inhabit or utilize the space — business office, health information management, HR — participated in the ritual and declared it ready to support Good Help™.

Being Good Help™

Healthy Communities and Mission Fund Grants

Bon Secours St. Petersburg awarded \$95,000.00 for Healthy Community Initiative Grants

Continuing the spirit of the Sisters of Bon Secours, Bon Secours Health System Inc. (BSHSI) created a Mission Fund to provide grants to collaborative initiatives that support the development of holistic health and well-being, particularly for disenfranchised and marginalized people in communities served by the Bon Secours Health System. Local systems such as Bon Secours St. Petersburg apply annually for the funds. A Mission Fund grant subcommittee comprised of system leaders reviews each application and then forwards its recommendations to the BSHSI Executive Management Team for final approval.

For FY 2010, Bon Secours St. Petersburg's Healthy Community Initiative, in collaboration with several community partners, applied for three grants and each was fully funded. Those grants are:

St. Petersburg Free Clinic

The St. Petersburg Free Clinic is located in our downtown Healthy Community Initiative neighborhood. In collaboration with volunteer health care providers, five other health care organizations and the Pinellas County Department of Health, the clinic provides over 6,000 patient visits annually to individuals with little money but who do not qualify for government insurance programs. Due to current economic conditions, the Clinic has experienced a marked increase in families and individuals in need of health care services. An award of \$50,000 was given to expand the hours of Clinic operation to include additional hours on Wednesdays and new hours on two Saturdays per month. In addition, plans are to expand the clinic to offer dental services through volunteer dentists with space and equipment provided by the Department of Health.

Good Help™ Adds Up

Haiti Relief

On January 12, 2010 at 4:53 p.m a devastating earthquake toppled one of the poorest nations in the Western Hemisphere. As word of the quake reached the world, the local Bon Secours St. Petersburg Health System began planning a response in conjunction with other Bon Secours systems across the country. As we prayed about how best to be Good Help™ in the midst of the chaos, it became apparent that the most immediate and effective response to address the unimaginable suffering would be financial support. As such, Bon Secours St. Petersburg held a prayer service in solidarity with the victims of this earthquake and launched a fund raising drive. To date our local system has donated \$7,035.02 to our corporate mission fund. The donations of all of the local Bon Secours systems across the coun-



to those in need

try were matched by the Bon Secours Mission Fund and to date over \$250,000 has been given to Catholic Relief Services (the international relief agency of the US Conference of Catholic Bishops) and the Catholic Medical Mission Board to support their vital work in response to this tragedy.

Spirit Committee

Bon Secours St. Petersburg has commissioned a spirit committee made up of employees whose primary responsibility will be to explore new and creative opportunities to live our mission more fully each day. Members were chosen based upon what their colleagues perceive to be a distinct mission orientation and their leadership abilities. They will participate in an eight month pilot program of ministry formation which will equip them for their important role within Bon Secours St. Petersburg.

PGH Partner for Change Award Application

Bon Secours St. Petersburg's Green Team submitted an application for the Partner for Change Award with an organization called Practice Green Health. The document itself was very comprehensive and has inspired our imagination for what can be accomplished in the coming years in our ever evolving efforts to live as good stewards of God's creation.



Pinellas Community Voice Mail

Community Voice Mail (CVM) is a program of 211 Tampa Bay Cares that has helped over 10,000 people without telephones get connected with housing, jobs and health care. Clients are provided a ten-digit phone number connected to a voice mail box so they can receive critical messages they need to become self-sufficient and stay healthy. CVM also sends broadcast voice messages about job fairs, disaster preparedness and health issues. One of the CVM partners, Day Star Life Center, is located in our downtown Healthy Community Initiative neighborhood. Day Star offers many services to low-income individuals and to persons without shelter. A CVM system administrator works to enroll clients at Day Star on a part time basis. An award of \$20,000 was given to expand the administrator work hours from 20 to 28 per week.

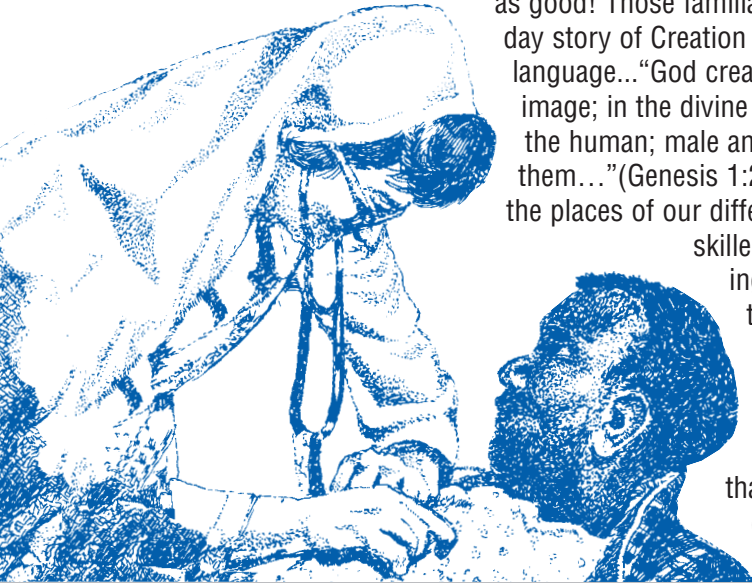
Holistic Expressive Arts for Life [HEAL]

An award of \$25,000 was given to a new program created by local artist Terry Lee Getz and our Healthy Community Initiative Coordinator Deb Close. Holistic Expressive Arts for Life will provide on-site expressive arts instruction for seniors living in subsidized housing complexes and to individuals without shelter. Three of the senior towers in our Healthy Community Initiative neighborhood have offered their community rooms as a site for the classes. In addition to providing an improved level of social connection and proven holistic health benefits for the participants, HEAL will also provide an opportunity for Bon Secours St. Petersburg employees to socialize with residents and create the trusting relationships which form the basis of the healthy Community Initiative's organizing efforts. Classes for up to 15 individuals will be offered twice a week for an eight-week period beginning in March. Monthly meetings of graduates will be held for continued learning and possible exhibition of art work.

What Makes Long Term Care Catholic . . . *continued*

Chronicle, I will reflect upon each of those dimensions as they pertain to the work of Bon Secours St. Petersburg health system...beginning this issue with some thoughts here on Catholic “anthropology” or understanding of the human person.

This first component which forms the foundation of our identity stems from the Catholic understanding of the human person as good! Those familiar with the six day story of Creation will recognize the language...“God created the human in God’s image; in the divine image God created the human; male and female God created them...”(Genesis 1:27). As we walk through the places of our different ministries — skilled nursing, assisted living and restorative care in the home — we operate with the institutional belief that each is a reflection of the living God. This is a reality that has not and will not change, no matter what



choices we make that might distort the likeness of that image.

The Sisters, whose lived fidelity to this reality informs our particular heritage within the Church, had a beautiful awareness that the dynamic of caring somehow magnifies the image of God present in both the giver and the receiver of God’s healing touch. The relationship was sacramental — that is, grounded in an awareness of the grace that was shared in the process of providing care to those in need. In a very tangible way this sacramentality continues to animate the work of those living the legacy of the Sisters. It is experienced every day in the work done to restore fullness of life to those entrusted to the care of Bon Secours St. Petersburg health system.

Testimonials from all involved — residents, patients, caregivers, support staff and the families of those who have entrusted their loved ones to our care — speak to this ongoing dynamic. Recently, we celebrated a ritual to illuminate the profound nature of this intimate relationship in which the veil between the now and the eternal becomes transparent. In Celtic spirituality this phenomena is described as a thin place, and we find thin places permeating our solidly constructed physical plants. In other words, we discover the truth that once was spoken — then sung in *Les Miserables* — that “to love another person is to see the face of God.” This was the experience of the Sisters of Bon Secours since the time of their founding, and it continues to be the experience of our faithful caregivers who walk into thin places every moment that they are Good Help™ to those in need.

Bon Secours St. Petersburg Health System

James Higgins, *Chief Executive Officer*
Karen Reich, *Executive Vice President*
Brother Art Caliman, *SVP of Sponsorship*
Kity Khundkar, *Chief Financial Officer*
Stacy Booth, *Controllor*
Deborah Converse, *Director of Organizational Development & Human Resources*
Matt Lohmeier, *Director of Mission*
Deb Close, *Healthy Community Coordinator*

Bon Secours Place

LaRelle Szumski, *Director*
Linda Powell, *Office Manager*
Michael Galante, *Maintenance Coordinator*
Jan White, *Marketing Coordinator*
Gene Felder, *Dining Services Coordinator*
Connie Mattox, *Activities Coordinator*
Terry Cronin, *Resident Care Coordinator*
Sr. Dolores O'Brien, OSF, *Pastoral Care Coordinator*

Bon Secours Maria Manor

Vicki Ackerman, *Administrator*
Sydney Rabin, *Administrator in Training*
Carlos Salazar, M.D., *Medical Director/Medical Staff Services, St. Petersburg Campus*
Kimberly A. McCracken, *Director of Nursing*
Anita Otey, RN, *Assistant Director of Nursing*
Jane Woolley, RN, EDD, *Director of Risk Management/Quality & Education, St. Petersburg Campus*
Ellen Ciocca, *Director of Dining Services*
Dan Greive, *Director of Environmental Services*
Tobi Brighton, *Health Information Management Coordinator*
TBA, *Pastoral Care Coordinator*
Patrick Miller, *Director of Purchasing*
Rick Morand, *Director of Rehabilitation Services*
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Shree Beeler, LPN, *Manager, St. Bernadette's Wing*
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Jennifer N. Shaw, *Manager, St. Dominic's Wing*

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